

## 2015/16 Authority Statistics

Authorities by Section of the Schedule to the <i>Ombudsperson Act</i>	Open Files as of 01-Apr-2015	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2016
				Assistance and/or Referral	Non- Jurisdictional (s.10, 11)	Declined or Discontinued (s.13)	Settled (s.13(f))	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
<b>Ministries</b>	<b>457</b>	<b>330</b>	<b>2876</b>	<b>939</b>	<b>66</b>	<b>1518</b>	<b>354</b>	<b>49</b>	<b>0</b>	<b>2926</b>	<b>2885</b>	<b>449</b>
Aboriginal Relations and Reconciliation	0	1	1	0	0	0	0	0	0	0	0	1
Advanced Education	4	0	20	6	0	11	5	0	0	22	21	3
Agriculture	2	2	3	3	0	2	0	0	0	5	5	0
Children and Family Development	126	30	666	141	1	487	28	9	0	666	654	139
Community, Sport and Cultural Development	1	0	4	2	0	0	0	0	0	2	2	3
Education	2	2	19	10	0	5	0	0	0	15	15	6
Energy and Mines	2	1	6	3	0	2	1	1	0	7	7	1
Environment	6	2	24	13	1	6	3	3	0	26	25	5
Finance	30	3	99	52	0	46	11	7	0	116	116	13
Forests, Lands and Natural Resource Operations	24	0	49	14	0	26	8	4	0	52	52	21
Health	46	24	225	123	0	57	31	0	0	211	211	60
International Trade	1	0	0	0	0	0	0	1	0	1	1	0
Jobs, Tourism and Skills Training	5	39	31	17	0	10	2	1	0	30	30	6
Justice and Attorney General	70	21	383	103	2	284	15	5	0	409	406	47
Natural Gas Development	16	117	106	66	0	34	8	0	0	108	108	14
Public Safety and Solicitor General	6	1	113	37	0	52	4	1	0	94	94	25
Small Business and Red Tape Reduction	2	0	5	2	0	3	1	0	0	6	5	2
Social Development and Social Innovation	103	21	1083	329	62	480	234	15	0	1120	1098	88
Technology, Innovation and Citizens' Services	2	66	16	10	0	2	1	0	0	13	13	5
Transportation and Infrastructure	9	0	23	8	0	11	2	2	0	23	22	10
<b>Commissions and Boards</b>	<b>136</b>	<b>213</b>	<b>508</b>	<b>233</b>	<b>29</b>	<b>212</b>	<b>30</b>	<b>13</b>	<b>0</b>	<b>517</b>	<b>512</b>	<b>132</b>
Agricultural Land Commission	2	0	5	3	0	2	0	0	0	5	5	2
Auditor General for Local Government	0	0	1	1	0	0	0	0	0	1	1	0
BC Arts Council	0	0	4	3	0	0	0	0	0	3	3	1
BC Emergency Health Services	0	0	5	4	0	0	1	0	0	5	5	0
BC Farm Industry Review Board	1	0	1	1	0	1	0	0	0	2	2	0
BC Review Board	0	0	4	1	0	0	0	0	0	1	1	3
BC Safety Authority	0	1	4	0	0	3	1	0	0	4	4	0
BC Securities Commission	1	1	2	0	0	2	0	0	0	2	2	1
BC Utilities Commission	10	17	19	6	0	11	0	0	0	17	17	12
Consumer Protection BC	2	96	5	5	0	2	0	0	0	7	7	0
Coroners Service	3	0	1	0	0	4	0	0	0	4	4	0
Emergency Medical Assistants Licensing Board	7	0	3	2	0	0	4	0	0	6	6	4
Employment Standards Tribunal	2	0	3	0	0	4	0	0	0	4	4	1
Employment and Assistance Appeal Tribunal	4	0	11	1	0	8	0	0	0	9	9	6
Environmental Appeal Board	0	0	1	0	0	0	0	0	0	0	0	1
Financial Institutions Commission	2	13	4	1	0	3	1	1	0	6	6	0
Forest Practices Board	1	0	0	0	0	1	0	0	0	1	1	0
Health Professions Review Board	4	0	5	1	0	5	0	0	0	6	6	3
Human Rights Tribunal	5	12	13	6	0	7	0	0	0	13	13	5
Industry Training Authority	1	1	2	0	0	1	0	0	0	1	1	2
Insurance Council of BC	0	0	2	0	0	0	0	0	0	0	0	2
Labour Relations Board	1	20	17	9	0	5	0	0	0	14	14	4
Land Title and Survey Authority	3	0	6	3	0	4	0	1	0	8	8	1
Legal Services Society	0	16	10	7	0	0	0	0	0	7	7	3
Motor Vehicle Sales Authority of BC	3	15	2	0	0	3	2	0	0	5	5	0
Municipal Pension Board of Trustees	0	1	0	0	0	0	0	0	0	0	0	0
Pension Corporation	0	1	8	2	0	2	0	0	0	4	4	4
Premier's Office	0	1	4	3	0	0	1	0	0	4	4	0
Private Career Training Institutions Agency	10	3	7	2	0	10	1	0	0	13	13	4
Property Assessment Appeal Board	1	0	2	2	0	1	0	0	0	3	3	0
Public Guardian and Trustee	12	1	70	22	0	42	6	0	0	70	68	14
Real Estate Council	2	8	5	0	0	3	2	0	0	5	5	2
Surface Rights Board	0	0	1	0	0	1	0	0	0	1	1	0

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TransLink	6	1	22	13	0	6	4	1	0	24	24	4	
Workers' Compensation Appeal Tribunal	9	1	31	5	2	16	1	2	0	26	26	14	
Workers' Compensation Board	44	4	228	130	27	65	6	8	0	236	233	39	
<b>Crown Corporations</b>	<b>160</b>	<b>73</b>	<b>768</b>	<b>168</b>	<b>3</b>	<b>557</b>	<b>42</b>	<b>18</b>	<b>0</b>	<b>788</b>	<b>787</b>	<b>141</b>	
BC Assessment	5	0	17	8	3	4	1	0	0	16	16	6	
BC Housing	11	6	119	35	0	81	4	1	0	121	121	9	
BC Hydro and Power Authority	66	51	235	37	0	199	11	8	0	255	255	46	
BC Lottery Corporation	4	2	11	6	0	4	2	2	0	14	14	1	
BC Pavilion Corporation	4	0	0	0	0	0	0	0	0	0	0	4	
BC Transit	0	0	9	6	0	1	1	0	0	8	8	1	
British Columbia Railway Company	4	0	1	0	0	0	0	0	0	0	0	5	
Community Living BC	16	1	29	6	0	22	3	0	0	31	30	15	
ICBC	48	12	330	66	0	239	16	7	0	328	328	50	
Oil and Gas Commission	0	0	1	0	0	1	0	0	0	1	1	0	
Transportation Investment Corporation	2	1	16	4	0	6	4	0	0	14	14	4	
<b>Municipalities</b>	<b>101</b>	<b>10</b>	<b>395</b>	<b>73</b>	<b>1</b>	<b>225</b>	<b>38</b>	<b>6</b>	<b>0</b>	<b>343</b>	<b>341</b>	<b>155</b>	
Bowen Island Municipality	1	0	0	0	0	0	0	0	0	0	0	1	
City of Abbotsford	1	0	6	1	0	3	0	0	0	4	4	3	
City of Armstrong	0	0	1	0	0	1	0	0	0	1	1	0	
City of Burnaby	0	0	9	1	0	7	0	0	0	8	8	1	
City of Campbell River	2	0	4	0	0	4	0	1	0	5	5	1	
City of Castlegar	2	0	1	0	0	3	0	0	0	3	3	0	
City of Chilliwack	2	0	7	0	0	5	1	0	0	6	6	3	
City of Colwood	0	0	7	0	0	0	0	0	0	0	0	7	
City of Coquitlam	1	0	2	0	0	2	0	0	0	2	2	1	
City of Courtenay	0	0	2	0	0	2	0	0	0	2	2	0	
City of Cranbrook	5	0	1	0	0	1	0	0	0	1	1	5	
City of Grand Forks	20	0	1	0	0	3	14	0	0	17	17	4	
City of Greenwood	0	0	2	0	0	0	0	0	0	0	0	2	
City of Kamloops	1	1	1	0	0	0	0	0	0	0	0	2	
City of Kelowna	1	0	10	3	0	4	0	1	0	8	8	3	
City of Langford	1	0	2	0	0	2	1	0	0	3	3	0	
City of Langley	0	0	3	2	0	1	0	0	0	3	3	0	
City of Maple Ridge	2	0	9	1	0	7	1	0	0	9	9	2	
City of Merritt	1	0	1	0	0	1	1	0	0	2	2	0	
City of Nanaimo	3	0	10	2	0	9	0	0	0	11	11	2	
City of Nelson	0	0	7	0	0	7	0	0	0	7	7	0	
City of New Westminster	1	0	10	2	0	5	1	0	0	8	8	3	
City of North Vancouver	1	0	4	1	0	2	0	0	0	3	3	2	
City of Parksville	2	0	0	0	0	2	0	0	0	2	2	0	
City of Penticton	1	2	10	1	0	5	1	0	0	7	7	4	
City of Pitt Meadows	0	0	2	0	0	0	0	0	0	0	0	2	
City of Port Alberni	0	0	6	2	0	4	0	0	0	6	6	0	
City of Port Coquitlam	2	0	0	0	0	1	0	0	0	1	1	1	
City of Powell River	0	2	0	0	0	0	0	0	0	0	0	0	
City of Prince George	0	0	6	0	0	3	2	0	0	5	3	3	
City of Quesnel	0	0	4	1	0	2	1	0	0	4	4	0	
City of Revelstoke	0	0	1	0	0	0	0	0	0	0	0	1	
City of Richmond	1	0	1	0	0	1	0	0	0	1	1	1	
City of Rossland	0	0	1	0	0	1	0	0	0	1	1	0	
City of Salmon Arm	1	0	3	0	0	3	0	0	0	3	3	1	
City of Surrey	3	1	33	3	0	14	1	0	0	18	18	18	
City of Trail	1	0	1	0	0	1	1	0	0	2	2	0	
City of Vancouver	11	3	34	14	0	16	1	2	0	33	33	12	
City of Vernon	1	0	1	0	0	1	0	0	0	1	1	1	

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City of Victoria	3	0	11	2	0	9	1	0	0	12	12	2
City of West Kelowna	1	0	4	1	0	4	0	0	0	5	5	0
City of White Rock	1	0	15	4	0	7	0	0	0	11	11	5
City of Williams Lake	0	0	4	1	0	2	0	0	0	3	3	1
Corporation of Delta	1	0	8	1	0	6	0	0	0	7	7	2
District of Central Saanich	0	0	1	0	0	0	0	0	0	0	0	1
District of Clearwater	0	0	1	1	0	0	0	0	0	1	1	0
District of Coldstream	0	0	1	0	0	0	0	0	0	0	0	1
District of Hope	0	0	2	0	0	1	0	0	0	1	1	1
District of Kent	2	0	0	0	0	0	1	1	0	2	2	0
District of Kitimat	0	0	1	0	0	1	0	0	0	1	1	0
District of Lake Country	1	0	2	0	0	2	1	0	0	3	3	0
District of Lillooet	0	0	1	0	0	1	0	0	0	1	1	0
District of Logan Lake	0	0	1	0	0	0	0	0	0	0	0	1
District of Mackenzie	0	0	1	0	0	1	0	0	0	1	1	0
District of Mission	0	0	4	1	0	2	0	0	0	3	3	1
District of North Saanich	1	0	3	1	0	2	0	0	0	3	3	1
District of North Vancouver	3	0	2	0	0	4	0	0	0	4	4	1
District of Oak Bay	0	0	6	1	0	3	1	0	0	5	5	1
District of Peachland	1	0	1	0	0	1	0	0	0	1	1	1
District of Saanich	1	0	6	1	0	3	0	1	0	5	5	2
District of Sechelt	0	0	5	1	0	0	0	0	0	1	1	4
District of Sooke	0	0	4	2	0	1	0	0	0	3	3	1
District of Sparwood	0	0	1	0	0	1	0	0	0	1	1	0
District of Squamish	0	0	3	1	0	2	0	0	0	3	3	0
District of Stewart	2	0	2	0	0	3	1	0	0	4	4	0
District of Summerland	0	0	2	0	0	1	0	0	0	1	1	1
District of Tofino	0	0	1	0	0	1	0	0	0	1	1	0
District of Tumbler Ridge	1	0	5	2	0	2	0	0	0	4	4	2
District of Ucluelet	1	0	1	1	0	1	0	0	0	2	2	0
District of West Vancouver	1	0	2	0	0	3	0	0	0	3	3	0
Jumbo Glacier Mountain Resort Municipality	0	0	1	0	0	1	0	0	0	1	1	0
Resort Municipality of Whistler	1	0	1	1	0	1	0	0	0	2	2	0
Town of Comox	1	0	1	0	0	0	1	0	0	1	1	1
Town of Gibsons	2	0	29	1	0	8	0	0	0	9	9	22
Town of Ladysmith	0	0	4	0	0	1	2	0	0	3	3	1
Town of Lake Cowichan	0	0	3	0	0	0	0	0	0	0	0	3
Town of Oliver	0	0	1	0	0	1	0	0	0	1	1	0
Town of Osoyoos	0	0	1	0	0	1	0	0	0	1	1	0
Town of Port McNeill	0	0	4	1	0	3	0	0	0	4	4	0
Town of Princeton	0	0	2	0	0	1	1	0	0	2	2	0
Town of Qualicum Beach	0	0	1	0	1	0	0	0	0	1	1	0
Town of Sidney	0	0	2	1	0	1	0	0	0	2	2	0
Town of Smithers	0	0	1	0	0	0	0	0	0	0	0	1
Town of View Royal	1	0	1	1	0	1	0	0	0	2	2	0
Township of Langley	2	0	11	5	0	8	0	0	0	13	13	0
Village of Ashcroft	0	0	1	0	0	0	0	0	0	0	0	1
Village of Canal Flats	2	0	1	1	0	0	0	0	0	1	1	2
Village of Chase	0	0	2	0	0	2	0	0	0	2	2	0
Village of Fruitvale	0	1	1	0	0	1	0	0	0	1	1	0
Village of Gold River	0	0	1	0	0	1	0	0	0	1	1	0
Village of Harrison Hot Springs	0	0	1	0	0	0	0	0	0	0	0	1
Village of Kaslo	0	0	1	0	0	0	0	0	0	0	0	1
Village of Keremeos	0	0	1	0	0	0	0	0	0	0	0	1
Village of Lions Bay	0	0	2	2	0	0	0	0	0	2	2	0

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Village of McBride	1	0	0	0	0	0	1	0	0	0	1	1	0
Village of Midway	1	0	0	0	0	0	1	0	0	0	1	1	0
Village of Pemberton	0	0	3	0	0	1	0	0	0	0	1	1	2
Village of Pouce Coupe	1	0	6	3	0	1	1	0	0	0	5	5	2
Village of Salmo	1	0	2	0	0	2	0	0	0	0	2	2	1
Village of Tahsis	0	0	1	0	0	0	1	0	0	0	1	1	0
Village of Valemount	0	0	1	1	0	0	0	0	0	0	1	1	0
Village of Warfield	0	0	3	1	0	1	0	0	0	0	2	2	1
Village of Zeballos	0	0	1	0	0	1	0	0	0	0	1	1	0
<b>Regional Districts</b>	<b>23</b>	<b>2</b>	<b>109</b>	<b>21</b>	<b>0</b>	<b>75</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>102</b>	<b>102</b>	<b>30</b>	
Alberni-Clayoquot Regional District	0	0	1	0	0	1	0	0	0	0	1	1	0
Capital Regional District	1	0	8	3	0	6	0	0	0	0	9	9	0
Cariboo Regional District	3	0	2	0	0	3	0	0	0	0	3	3	2
Central Coast Regional District	1	0	1	0	0	0	0	0	0	0	0	0	2
Columbia-Shuswap Regional District	1	0	3	1	0	3	0	0	0	0	4	4	0
Comox Valley Regional District	0	0	2	1	0	1	0	0	0	0	2	2	0
Cowichan Valley Regional District	0	0	4	1	0	2	0	0	0	0	3	3	1
Fraser Valley Regional District	0	0	2	0	0	0	1	1	0	0	2	2	0
Metro Vancouver	0	0	1	0	0	1	0	0	0	0	1	1	0
Powell River Regional District	2	0	4	3	0	3	0	0	0	0	6	6	0
Regional District Okanagan-Similkameen	0	0	1	0	0	1	0	0	0	0	1	1	0
Regional District of Central Kootenay	3	0	3	1	0	4	0	0	0	0	5	5	1
Regional District of Central Okanagan	0	0	11	2	0	6	1	0	0	0	9	9	2
Regional District of East Kootenay	0	1	3	0	0	1	0	0	0	0	1	1	2
Regional District of Fraser-Fort George	0	0	2	0	0	2	0	0	0	0	2	2	0
Regional District of Kitimat-Stikine	3	0	3	1	0	5	0	0	0	0	6	6	0
Regional District of Kootenay Boundary	0	0	3	0	0	3	0	0	0	0	3	3	0
Regional District of Mount Waddington	1	0	1	0	0	2	0	0	0	0	2	2	0
Regional District of Nanaimo	1	1	8	2	0	4	0	0	0	0	6	6	3
Regional District of North Okanagan	1	0	23	1	0	11	0	0	0	0	12	12	12
Squamish-Lillooet Regional District	0	0	2	1	0	0	1	0	0	0	2	2	0
Strathcona Regional District	2	0	2	1	0	3	0	0	0	0	4	4	0
Sunshine Coast Regional District	3	0	3	1	0	4	0	0	0	0	5	5	1
Thompson-Nicola Regional District	1	0	16	2	0	9	2	0	0	0	13	13	4
<b>Islands Trust</b>	<b>1</b>	<b>0</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>5</b>	<b>4</b>	<b>1</b>	
<b>Improvement Districts</b>	<b>5</b>	<b>0</b>	<b>11</b>	<b>3</b>	<b>0</b>	<b>8</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>13</b>	<b>13</b>	<b>3</b>	
Cherry Creek Waterworks District	0	0	1	1	0	0	0	0	0	0	1	1	0
Clearbrook Waterworks District	1	0	0	0	0	0	0	1	0	0	1	1	0
Glenmore-Ellison Improvement District	0	0	1	0	0	1	0	0	0	0	1	1	0
Heffley Creek Waterworks District	0	0	4	1	0	2	0	0	0	0	3	3	1
Ootischenia Improvement District	0	0	1	0	0	0	0	0	0	0	0	0	1
Robson-Raspberry Improvement District	2	0	0	0	0	1	0	1	0	0	2	2	0
Saltspring Island Fire Protection District	1	0	0	0	0	0	0	0	0	0	0	0	1
Union Bay Improvement District	0	0	4	1	0	3	0	0	0	0	4	4	0
Yarrow Waterworks District	1	0	0	0	0	1	0	0	0	0	1	1	0
<b>Libraries</b>	<b>0</b>	<b>0</b>	<b>5</b>	<b>2</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>1</b>	
Greater Victoria Public Library	0	0	1	0	0	1	0	0	0	0	1	1	0
Surrey Public Library	0	0	1	0	0	1	0	0	0	0	1	1	0
Vancouver Island Regional Library	0	0	1	1	0	0	0	0	0	0	1	1	0
Vancouver Public Library	0	0	2	1	0	0	0	0	0	0	1	1	1
<b>Parks Boards</b>	<b>4</b>	<b>0</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>4</b>	<b>4</b>	<b>3</b>	
Cultus Lake Park Board	4	0	1	1	0	0	2	0	0	0	3	3	2
Vancouver Park Board	0	0	2	1	0	0	0	0	0	0	1	1	1
<b>Schools and School Boards</b>	<b>39</b>	<b>1</b>	<b>89</b>	<b>28</b>	<b>0</b>	<b>57</b>	<b>5</b>	<b>12</b>	<b>0</b>	<b>102</b>	<b>92</b>	<b>36</b>	

## 2015/16 Authority Statistics

Authorities by Section of the Schedule to the Ombudsperson Act	Open Files as of 01-Apr-2015	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2016
				Assistance and/or Referral	Non- Jurisdictional (s.10, 11)	Declined or Discontinued (s.13)	Settled (s.13(f))	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed	
School District 05 (Southeast Kootenay)	1	0	1	1	0	1	0	0	0	2	2	0
School District 06 (Rocky Mountain)	0	0	1	0	0	1	0	0	0	1	1	0
School District 08 (Kootenay Lake)	0	0	2	0	0	0	0	0	0	0	0	2
School District 20 (Kootenay-Columbia)	0	0	2	0	0	0	0	0	0	0	0	2
School District 23 (Central Okanagan)	0	0	3	2	0	1	0	0	0	3	3	0
School District 28 (Quesnel)	0	0	1	1	0	0	0	0	0	1	1	0
School District 34 (Abbotsford)	1	0	1	0	0	1	0	1	0	2	2	0
School District 35 (Langley)	1	0	1	1	0	1	0	0	0	2	2	0
School District 36 (Surrey)	3	0	3	2	0	4	0	0	0	6	6	0
School District 38 (Richmond)	1	0	1	0	0	1	0	0	0	1	1	1
School District 39 (Vancouver)	0	1	8	2	0	6	0	0	0	8	8	0
School District 40 (New Westminster)	2	0	1	0	0	1	0	0	0	1	1	2
School District 41 (Burnaby)	1	0	1	0	0	2	0	0	0	2	2	0
School District 42 (Maple Ridge-Pitt Meadows)	0	0	1	0	0	0	0	0	0	0	0	1
School District 43 (Coquitlam)	0	0	1	1	0	0	0	0	0	1	1	0
School District 44 (North Vancouver)	2	0	4	0	0	4	0	0	0	4	4	2
School District 46 (Sunshine Coast)	1	0	2	2	0	1	0	0	0	3	3	0
School District 48 (Howe Sound)	0	0	1	0	0	0	0	0	0	0	0	1
School District 50 (Haida Gwaii)	1	0	0	0	0	0	0	0	0	0	0	1
School District 53 (Okanagan Similkameen)	0	0	2	0	0	1	0	0	0	1	1	1
School District 57 (Prince George)	4	0	3	0	0	10	2	0	0	12	6	1
School District 58 (Nicola-Similkameen)	1	0	0	0	0	0	0	0	0	0	0	1
School District 60 (Peace River North)	0	0	1	1	0	0	0	0	0	1	1	0
School District 61 (Greater Victoria)	1	0	1	0	0	1	1	0	0	2	2	0
School District 62 (Sooke)	3	0	1	0	0	4	0	3	0	7	4	0
School District 63 (Saanich)	2	0	0	0	0	2	1	0	0	3	2	0
School District 64 (Gulf Islands)	0	0	1	1	0	0	0	0	0	1	1	0
School District 67 (Okanagan Skaha)	0	0	15	3	0	0	0	0	0	3	3	12
School District 68 (Nanaimo-Ladysmith)	1	0	7	1	0	5	0	0	0	6	6	2
School District 69 (Qualicum)	8	0	3	1	0	2	0	8	0	11	11	0
School District 70 (Alberni)	0	0	1	0	0	0	0	0	0	0	0	1
School District 71 (Comox Valley)	2	0	2	0	0	2	0	0	0	2	2	2
School District 73 (Kamloops/Thompson)	0	0	4	3	0	0	1	0	0	4	4	0
School District 74 (Gold Trail)	0	0	1	0	0	0	0	0	0	0	0	1
School District 75 (Mission)	1	0	0	0	0	1	0	0	0	1	1	0
School District 79 (Cowichan Valley)	1	0	2	0	0	2	0	0	0	2	2	1
School District 82 (Coast Mountains)	0	0	1	1	0	0	0	0	0	1	1	0
School District 83 (North Okanagan-Shuswap)	0	0	6	4	0	0	0	0	0	4	4	2
School District 91 (Nechako Lakes)	1	0	1	1	0	1	0	0	0	2	2	0
School District 93 (Conseil Scolaire Francophone)	0	0	2	0	0	2	0	0	0	2	2	0
<b>Universities</b>	<b>11</b>	<b>1</b>	<b>41</b>	<b>16</b>	<b>0</b>	<b>19</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>38</b>	<b>38</b>	<b>14</b>
Capilano University	1	0	2	0	0	2	0	0	0	2	2	1
Emily Carr University	0	0	2	1	0	0	0	0	0	1	1	1
Kwantlen Polytechnic University	0	0	7	2	0	2	2	0	0	6	6	1
Royal Roads University	1	0	1	0	0	1	0	0	0	1	1	1
Simon Fraser University	1	0	2	2	0	1	0	0	0	3	3	0
Thompson Rivers University	1	0	7	1	0	3	0	0	0	4	4	4
University of British Columbia	2	0	7	4	0	3	0	0	0	7	7	2
University of Northern BC	3	0	4	3	0	2	0	0	0	5	5	2
University of Victoria	2	1	2	0	0	2	1	0	0	3	3	1
University of the Fraser Valley	0	0	3	1	0	2	0	0	0	3	3	0
Vancouver Island University	0	0	4	2	0	1	0	0	0	3	3	1
<b>Colleges</b>	<b>11</b>	<b>1</b>	<b>29</b>	<b>11</b>	<b>1</b>	<b>15</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>28</b>	<b>28</b>	<b>12</b>
BC Institute of Technology	2	0	7	2	0	2	0	0	0	4	4	5
Camosun College	0	1	2	0	0	1	0	0	0	1	1	1

## 2015/16 Authority Statistics

Authorities by Section of the Schedule to the Ombudsperson Act	Open Files as of 01-Apr-2015	Requests for Information or Assistance	Files Opened	Files Closed								Open Files as of 31-Mar-2016	
				Assistance and/or Referral	Non- Jurisdictional (s.10, 11)	Declined or Discontinued (s.13)	Settled (s.13(f))	Findings Not Substantiated (s.22)	Findings Substantiated (s.23)	Total Matters Closed	Total Files Closed		
College of New Caledonia	0	0	2	1	1	0	0	0	0	0	2	2	0
College of the Rockies	2	0	0	0	0	1	0	0	0	0	1	1	1
Douglas College	2	0	5	3	0	2	0	0	0	0	5	5	2
Justice Institute of BC	2	0	1	0	0	3	0	0	0	0	3	3	0
Langara College	0	0	5	2	0	2	0	0	0	0	4	4	1
North Island College	0	0	1	1	0	0	0	0	0	0	1	1	0
Northwest Community College	1	0	2	1	0	0	0	0	0	0	1	1	2
Okanagan College	0	0	1	0	0	1	0	0	0	0	1	1	0
Selkirk College	1	0	0	0	0	1	0	0	0	0	1	1	0
Vancouver Community College	1	0	3	1	0	2	0	1	0	0	4	4	0
<b>Professional Associations</b>	<b>32</b>	<b>76</b>	<b>131</b>	<b>75</b>	<b>1</b>	<b>40</b>	<b>6</b>	<b>2</b>	<b>0</b>	<b>124</b>	<b>124</b>	<b>39</b>	
Applied Science Technologists & Technicians of BC	1	0	0	0	0	0	1	0	0	0	1	1	0
Architectural Institute of BC	1	0	0	0	0	1	0	0	0	0	1	1	0
Assoc. of Professional Engineers & Geoscientists	2	0	2	0	0	2	0	1	0	0	3	3	1
Association of BC Land Surveyors	0	0	1	1	0	0	0	0	0	0	1	1	0
British Columbia College of Social Workers	1	0	0	0	0	0	0	0	0	0	0	0	1
Certified General Accountants Association of BC	1	0	1	0	0	2	0	0	0	0	2	2	0
Chartered Professional Accountants of BC	4	1	2	0	0	1	0	0	0	0	1	1	5
College of Dental Surgeons of BC	3	9	9	3	0	5	1	0	0	0	9	9	3
College of Denturists of BC	1	0	0	0	0	0	0	0	0	0	0	0	1
College of Licensed Practical Nurses of BC	2	0	1	1	0	0	2	0	0	0	3	3	0
College of Massage Therapists of BC	0	0	2	1	0	0	0	0	0	0	1	1	1
College of Naturopathic Physicians of BC	0	0	1	1	0	0	0	0	0	0	1	1	0
College of Opticians of BC	0	0	1	0	0	0	0	0	0	0	0	0	1
College of Pharmacists of BC	0	0	1	1	0	0	0	0	0	0	1	1	0
College of Physical Therapists of BC	0	1	1	1	0	0	0	0	0	0	1	1	0
College of Physicians and Surgeons of BC	5	40	39	33	0	6	0	0	0	0	39	39	5
College of Psychologists of BC	0	1	0	0	0	0	0	0	0	0	0	0	0
College of Registered Nurses of British Columbia	0	0	6	2	0	2	0	0	0	0	4	4	2
College of Registered Psychiatric Nurses of BC	2	0	1	1	0	2	0	0	0	0	3	3	0
College of Traditional Chinese Medicine Practitioners & Acupuncturists of BC	0	0	3	1	0	1	0	0	0	0	2	2	1
College of Veterinarians of BC	1	0	1	1	0	0	0	0	0	0	1	1	1
Law Society of British Columbia	8	24	59	28	1	18	2	1	0	0	50	50	17
<b>Health Authorities</b>	<b>75</b>	<b>21</b>	<b>418</b>	<b>258</b>	<b>0</b>	<b>128</b>	<b>23</b>	<b>1</b>	<b>0</b>	<b>410</b>	<b>407</b>	<b>86</b>	
Fraser Health	28	4	131	79	0	42	8	0	0	0	129	127	32
Interior Health	12	6	80	51	0	25	4	0	0	0	80	80	12
Island Health	15	2	75	47	0	20	8	0	0	0	75	74	16
Northern Health	4	2	17	12	0	6	0	0	0	0	18	18	3
Provincial Health Services Authority	5	1	59	34	0	14	2	1	0	0	51	51	13
Vancouver Coastal Health	11	6	56	35	0	21	1	0	0	0	57	57	10
<b>Jurisdictional Totals</b>	<b>1055</b>	<b>728</b>	<b>5387</b>	<b>1829</b>	<b>101</b>	<b>2859</b>	<b>508</b>	<b>107</b>	<b>0</b>	<b>5404</b>	<b>5341</b>	<b>1102</b>	
<b>Non-Jurisdictional Totals</b>	<b>2</b>	<b>1119</b>	<b>614</b>	<b>3</b>	<b>611</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>615</b>	<b>615</b>	<b>1</b>	
<b>Grand Totals</b>	<b>1057</b>	<b>1847</b>	<b>6001</b>	<b>1832</b>	<b>712</b>	<b>2860</b>	<b>508</b>	<b>107</b>	<b>0</b>	<b>6019</b>	<b>5956</b>	<b>1103</b>	